Dear Friends of The Road Home,

On behalf of our dedicated team at The Road Home, I want to thank you for your continued support. Enclosed you will find a copy of our annual report for the fiscal year. We provided compassionate, emergency shelter and services to those in need in our community. We have developed new and exciting programs to help individuals and families move more quickly out of homelessness and back into the community.

This year, The Road Home provided shelter to over 5,300 people in need, 650 of which were children in our family shelters. None of us here at the shelter will ever grow accustomed to the sight of families with young children, with all their belongings in tow, setting up their cots in the lobby of our family shelter. We must work together to eradicate this condition.

Our approach is to get clients into well-matched housing options as quickly as possible after they come to the shelter. We then work with them to help them sustain their new housing.

In this annual report, you’ll see some of the services we provide, our greatest successes and challenges, and specific ways you can help. We hope that you’ll come visit us in person and let us show you how we use the funds we are so fortunate to receive from our community.

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The Church of Jesus Christ of Latter-Day Saints

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St. Mark’s Hospital

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Wells Fargo Bank

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MST Builders

Hilea Walker
The Walker Group

Ray Whitney
First American Title

Bret Yeargin
Morgan Stanley
Financial Summary

Revenue
- Private Contribution: $4,076,934 (65%)
- Federal: $328,081 (5.23%)
- State: $1,066,536 (17%)
- Local Government: $800,349 (12.76%)
- Total: $6,271,900 (100%)

Expenses
- Emergency Assistance: $637,275 (10.18%)
- Self-Reliance: $627,462 (10.02%)
- Administration: $363,315 (5.80%)
- Housing: $1,565,506 (25.01%)
- Shelter: $3,067,184 (48.99%)
- Total: $6,271,900 (100%)
When someone in need walks through our doors, their road home begins with the Central Intake and Assistance Office. In a matter of minutes, this office matches each client with what they need, whether food, clothing, shelter, or social services.

**Greatest success**
Serving 4,456 people, 37% more clients than last year.

**Greatest challenges**
- Serving an ever-growing number of people with the same number of staff members.
- Critical shortages of blankets and common personal items.

**How you can help**
- Donate common items like socks, clothing, sleeping bags, blankets, shoes, bus tokens, and personal hygiene products.
- Organize a community drive to collect items for The Road Home.

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**Central Intake and Assistance Office**

**Donations**
We are always in need of:
- Blankets
- Bedding (Especially twin size)
- Personal hygiene items
- Socks and clothing

To learn more, please contact us at 801-359-4142
Each night, more people are turning to The Road Home for shelter. We meet this need through a variety of programs you can read about in this report. This past year, our year round shelter provided the following:

220,434 nights of shelter to 3,064 individuals including:

1,815 men  
376 women  
144 families

Greatest Success
Giving shelter to so many people. Just with families, we have seen an increase of 124% over two years ago.

Greatest Challenge
Accommodating the large increase in the number of people seeking shelter.

How you can help
 Invite a member of our Speakers Bureau to give a talk about homelessness in Salt Lake City to your club, business, school, or church group.
The need for services we provide increases when the weather turns cold. From November to April, The Road Home operates the Community Winter Shelter, which provides a warm, safe place to stay for those on our year round shelter’s waiting list.

This past year our Community Winter Shelter provided the following:

220,434 nights of shelter to 3,064 individuals including:
1,815 men
450 women
276 families

**Greatest Success**
Being able to give shelter to every family who turned to the Community Winter Shelter last year.

**Greatest Challenge**
Meeting the needs of the increasing number of families that came to the Community Winter Shelter, due to a slow economy. We expect to see even more families and individuals staying there this year.

**How you can help**
Only through generous financial contributions like yours can we continue this program. Join our efforts to provide additional shelter during the winter months for hundreds of men, women, and families.

Some individuals and families face a harder road from the shelter to housing, due to debt, low income, medical and mental illness, and more. This program helps those individuals work with an in-house group of case managers to address these challenges.

**Greatest challenge**
Overcoming the lack of appropriate, safe, and affordable housing. Housing options for single men and women are even more scarce than housing options for families.

**Greatest success**
The willingness of landlords to work with our clients in approving them for apartments and working with them on deposits and application fees.

**How you can help**
Meet our staff. Take a tour of our shelter and we can tell you more about the current housing climate and the services we provide. The more aware the community is of what we do, the more people we can help.

Show your support for the Community Winter Shelter by donating online at www.theroadhome.org.

To schedule a tour please contact our Development Office at 801-359-4142.

**Success Story: Sara**
Sara came to The Road Home seeking shelter and a new beginning. When she arrived, she was unemployed and unable to work because she did not have any form of identification. Case managers in our Central Intake and Assistance Office gave her a bed in our Emergency Shelter and began the process of obtaining an identification card.

Putting together the documentation for the card proved very challenging, but our case managers worked to make it happen. Since getting her ID card, Sara has been employed full time, and is working hard to get back on her feet. She is still staying in the shelter but is now in our Woman’s Self Sufficiency program.
**Children’s Programs**

Homelessness is hardest on children. Last year, 650 children came through our family shelters. The Road Home works with local agencies to provide structured educational and recreational programs and to create a stress-free environment for the children living in the shelter.

**Greatest success**
Helping our youngest residents through the successful collaboration among The Road Home, the YMCA of Greater Salt Lake, Washington School, and Global Artways. Watching the way the kids’ faces light up whenever the volunteers show up. Tons of hugs are a guarantee!

**Greatest challenge**
Developing a strong program for teens. Finding resources and activities for teens that will give them growth and learning opportunities and also spark their interest.

**How you can help**
Each holiday season, The Road Home participates in the Candy Cane Corner Holiday Store. Through this program, clients can choose holiday gifts for their children, wrap them, and take them back to the shelter or home for Christmas morning.

Candy Cane Corner would not be possible without the generosity of our donors. With your help we can provide a happy holiday for families overcoming homelessness.

Please donate new, unwrapped items for all ages at The Road Home.

**Success Story: Children**
We’re thrilled at our new working relationship with Spy Hop productions. A non-profit media arts and education center for youth, Spy Hop has recently started working with our teens from the shelter at no cost.

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**Volunteer Program**

The work of The Road Home would not be possible without an army of committed, talented volunteers. Approximately 200 volunteers each month assist The Road Home in vital endeavors, including one-time and group projects and ongoing programs.

**Greatest successes**
- The dedication, compassion, and leadership our volunteers have shown as they organized and planned activities to accommodate the extra number of children that we have seen.
- The increase in support from the community. In the past year, our volunteer numbers increased by 13% and the hours they contributed increased by 32%.

**Greatest challenge**
Over this past year, we have seen a dramatic increase in the number of individuals we serve annually. This has been especially true with our family members. Meeting this increase has been challenging for our volunteer staff, especially volunteers in our children’s programs.

**How you can help**
Volunteer.
- Help out in the playroom.
- Provide meals and activities.
- Assist at the front desk.
- Collect much-needed items.
- Help with fund-raising events, and much more.

Join The Road Home’s volunteer team today! Please contact Ashley Farmer, our Volunteer Coordinator, at 801-819-7298 or afarmer@theroadhome.org.
Palmer Court

In June 2009, Palmer Court, a new permanent supportive housing development, was completed. Now filled to capacity, Palmer Court has 201 affordable studio, 1 bedroom and 2 bedroom apartments for families and individuals emerging from homelessness.

Greatest Accomplishment

Housing families and individuals at Palmer Court who had consumed a total of nearly 30 years of shelter prior to moving out.

Greatest Challenge

Leasing 90 apartments prior to the closing of winter shelter and completing full lease up by mid-August 2009.

How you can help

Palmer Court is always in need of volunteers to help with programs and to help residents.

To volunteer at Palmer Court, please call 801-505-7662.

Success Story: Susan

Susan, a single mother with a two-year-old daughter, checked into The Road Home's family shelter when she was seven months pregnant with her second child. Her high-risk pregnancy forced Susan to spend most of her time in bed. When her baby came early and unexpectedly, we were able to quickly get her into a temporary apartment.

Susan was thrilled to move her daughter and newborn baby into their new home. They lived there for over a year and then decided to move into Palmer Court on a permanent housing voucher. Her daughter is enrolled in Head Start and Susan has been working part time through a DWS placement. A case of perfect timing!

Housing Placement and Supportive Services

The Road Home works hard to match clients with the best Housing Placement and Supportive Services option as quickly as possible. We then work with our clients to help them sustain their new housing.

Greatest Accomplishments

Helping 437 families and individuals move into long-term housing last year. This includes 262 (444 individuals) households placed in housing with supportive services and 175 households assisted with deposit only assistance. We also provided on-going case management to 480 households (895 individuals).

Beginning a rapid rehousing program for families with children in October 2009. This program has helped 9 to 10 families move out of the shelter each week and assisted them with rent as well as relocation and stabilization services.

Greatest Challenge

Each week we move clients from the shelter into housing. They are able to pick out furniture and bedding, but need help with other household items. We are always in need of household essentials to help these clients start their own homes.

How you can help

Load up a laundry basket with items such as laundry soap, dishwashing soap, household cleanser, shower curtains, trash bags, paper towels, toilet paper, sponges, cooking utensils, can openers, and other common household items.
Staff Contacts

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801-819-7321

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801-819-7320

Larry Kupfer
Associate Executive Director of Administrative Services
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801-819-7313

Celeste Eggert
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801-819-7291

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Michelle Tscherter
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Melanie Zamora
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James Woolf
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Michelle Eining
IT Director
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801-819-7338

Leslie Russell
Director of Human Resources and Grants Management
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801-819-7346
Financial Summary

The Home for Everyone Society is comprised of individuals and organizations that recognize and embody the mission of The Road Home and its quest to end homelessness. Through their generous giving of resources and time, members of the Home for Everyone Society enable The Road Home to meet the ever-increasing challenges facing those who are homeless and who seek housing as a means to stabilize their lives and move forward in the mainstream of society.

INDIVIDUAL HOME FOR EVERYONE SOCIETY MEMBERS:

SOCIETY EXECUTIVE $10,000 AND ABOVE
Maun and David Alston
Kathryn Janet Anderson
Theodore and Lois Arnow
Pamela J. Atkinson
James and Margaret Avent
Lawrence and Amanda Barusch
Michael Bender
Grant B. Cannon, M.D.
Lee and Jeannie Carter
Dolores Chase
Louis and Michael Colonelos
Dain and Lelani Craig
John B. D’Arcy
Spencer F. Eccles
James and Tammy Felt
Jonathan and Tina Ruga
Jane Pett Semmel
Tamie and George Speciale
Kaye Terry
John and Kristine Wehmann

CORPORATE HOME FOR EVERYONE SOCIETY MEMBERS:

SOCIETY SPONSOR $25,000 AND ABOVE
EnergySolutions
Industrial Supply Company, Inc.
Jacobsen Construction Company, Inc.
JPMorgan Chase
Millcreek Broadcasting
Parsons Behle & Latimer
Qwest Communications
Rocky Mountain Power
St. Mark’s Hospital
Thomas Arts Inc.
UBS Bank USA
Walker and Company Real Estate

SOCIETY BENEFACtor $100,000 AND ABOVE
American Express Center for Community Development
Fidelity Investments
Gerber Construction, Inc.
Huntsman Group
Intermountain Health Care
Kennelecot Utah Copper Corporation
Regence Blue Cross BlueShield of Utah
Salt Lake Board of Realtors
Sentry Financial Corporation
Wadsworth Brothers Construction Co., Inc
Wells Fargo Bank - Community Development and Relations
Zions Bancorporation

VOLUNTEER HOME FOR EVERYONE SOCIETY MEMBERS:

SOCIETY EXECUTIVE 313 HOURS OF VOLUNTEER TIME
Mark and Andrea Brewster
James and Ruth Reed
Rod Russell
Theresa Van Blijon
Nancy Wetherell

SOCIETY FELLOW 626 HOURS OF VOLUNTEER TIME
Larry Dingivan
Tim and Lorna Foley
Peter Lee
Vaughn and Harriet McDonald
Wayne Willis

Success Story: Tamara

Tamara is a refugee who was working in Salt Lake. When she became unable to work, due to a high-risk pregnancy with twins, she lost her apartment. She turned to The Road Home and was able to get rental assistance, then a two-year transitional housing voucher. Tamara is now living in a house with her two twins. As soon as she is able, she plans to return to work.
The Road Home Donor List

ASSOCIATIONS, CHURCHES, SCHOOLS, AND NONPROFITS

$500—$1,500
Community Volunteers of Utah
Blessed Sacrament School
St. Thomas Moore Church Ladies Guild
Wasatch Hills Seventh-Day Adventist Church
Fraternal Order of Eagles Ladies Aux. #67
United Way of Central Indiana
Rotary Club of Salt Lake
Hilltop United Methodist Church
Murray AARP Chapter No. 402

$1,500—$7,500
South Jordan Middle School
Eastern Orthodox Christian Charity
Skyline High School
Utah Housing Coalition
St. James Episcopal Church
United Way of Northern Utah
Utah Apartment Association

$7,500—$10,000
Episcopal Church in Utah
 Latter-Day Saint Charities

$10,000—$30,000
Ace Disposal, Inc.
Bonneville International
Energy Solutions
Lehman Brothers Commercial Bank
Morgan Stanley Bank
UBS Bank USA
Warner Truck Center
Zions Bancorporation

$35,000 +
American Express Center for Community Development
Fidelity Investments
Gerber Construction, Inc.
Regence BlueCross BlueShield of Utah
Salt Lake Board of Realtors

CORPORATIONS

$500—$750
Advance Fiber Optics
AMC, Inc.
Antoinette’s
Ashford Limited Company
Astrid Consulting
Babcock Design Group
Bill LeFevre Trucking, Inc.
Chevron Employees
Chrysler Financial
Cuban Management
Colvin Engineering Associates, Inc.
Comtek Communications Technology, Inc.
Dan Cummings and Spectrum Studio
Educators Mutual
Heaton Property Investments
Horizon Financial & Insurance Agency
Industrial Supply Company, Inc.
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JM Sales, Inc.
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Lucky Dog Communications
Medquest Pharmacy
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Moench Letter Service, Inc.
Olympus Jr. High PTSA
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PVE, Inc.
RMEC Environmental, Inc.
Roderick Enterprises LP
Salt Lake Convention and Visitors Bureau
Schooley Electric, Inc.
Seeds of Service
Snow Christensen & Martineau
Strong & Hanni, PC
Strong Volkswagen, Inc.
The Professional Actors Workshop
United Fence Company
Van Cott, Bagley, Cormwall, & McCarthy
Vanguard Charitable Endowment Program
Women’s Council of Realtors
XMission

$750—$1,000
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Abey Construction, Inc.
Arches Natural Products, Inc.
Beck Western Food Ingredients
Beehive Bail Bonds
CCI Mechanical, Inc.
CDC Restoration and Construction
Champion Charity Fund
CK Borg, Inc.
Compressor-Pump & Service, Inc.
Cornerstone Title Insurance Agency
Cowboy Properties
Fidelity Ventures, Inc.
J & J Tire Recapping, Inc.
J. Lee Corp
McDonald’s
Merit Medical
Midgley Construction
MST Builders
New York Life Insurance Company
NJRA Architects, Inc.
Phillips Gallery
Pinkey Bowes Bank
Prince, Yeates & Geldzahler
Rio Tinto Services, Inc.
Rocky Mountain Care Clinic, Inc.
Snell and Wilmer LLP
Software Technology Group
Southern Wine/Spirits West LLC
Spider Transport
The Northern Utah Boeing Company
The Bringinghurst Group
The Maytag Store - Dan’s Maytag
US Title Insurance Agency Annual Report
Donor List
Category: Corporations
Utah County Equipment & Supply Company LLC
Utah Del, Inc.
Wasatch E-Learning
Webb Audio Visual

$1,000—$10,000
American Express
American Express Gift Matching Program
Amirsys, Inc.
Boeing Employees Community Fund - Salt Lake
Boeing Employees Community Fund - Northern Utah
Caldwell
Callister Nebecker & McCullough
Capmark Bank
Chevron Companies
Codale Electric Supply, Inc.
Cogent Health
Coventry Health Care, Inc.
CT Bank
Dale T. Smith & Sons
Daz Productions
eBay Give
Eisenberg Gilchrest Morton
Electronic Arts Matching Gifts Program
Express Recovery Services, Inc.
FFKR Architects/Planners II
First American Title Company
GMAC Bank
Gone to Pieces Quilt Group
IHC Health Services
JPMorgan Chase
Kennecott Utah Copper Corporation
Kirilenko’s Kids
Kroger
L.N. Curtis and Sons
Mason’s Interiors
Merrill Lynch Bank USA
Millers and Bakers, Inc.
Moreton and Company
Annual Report
Mortgage Educators
Oppenheimer Funds Legacy Program
Parsons Behle & Latimer
Regence Employee Giving Campaign
Richards, Brandt, Miller, & Nelson
Robert J. Debry & Associates
Rocky Mountain Power
Salt Lake Tribune
Sam’s Club Foundation
Schwab Charitable Fund
Simmons Media Group
St. Mark’s Hospital
Standard Life & Casualty Insurance Company
Steel Encounters, Inc.
Stoel Rives LLP
T.D. Williams, Inc.
The Chiropractic Place

$10,000—$30,000
Ace Disposal, Inc.
Bonneville International
Energy Solutions
Lehman Brothers Commercial Bank
Morgan Stanley Bank
UBS Bank USA
Warner Truck Center
Zions Bancorporation

Success Story: Joe
Poor health and low income kept Joe in the men’s shelter for almost a year. When he was able to move into a long-term housing in Grace Mary Manor, having a real place to live was such a relief to Joe that his blood pressure dropped and his other health issues became easier for him to manage.

With the help of caseworkers, he was approved for Social Security disability. Joe has done so well, he has been able to hold down a part-time job and is looking forward to getting a place of his own soon.
**Foundations**

$500—$1,000

- American Express Foundation
- Anderson Family Foundation
- Harmon Charitable Foundation
- Jordan Education Foundation
- Mark Family Foundation
- Melby Family Foundation
- Robert S. Carter Foundation
- Sarah Beth Coyote Foundation
- W. Hague & Sue Ellis Foundation
- Walmart Foundation

$1,000—$3,000

- Archer Family Charitable Corp.
- Ashton Family Foundation
- B.W. Bastian Foundation
- Castle Foundation
- Coldwell Banker Residential Brokerage Community Foundation
- Corroon Foundation
- Daisyville Foundation
- Francis A. Madsen, Jr. and Constance C. Madsen Foundation
- George Q. Morris Foundations
- JEPS Foundation
- John and Dora Lang Foundation
- Katherine W. & E. R. Dumke, Jr. Foundation
- Masonic Foundation of Utah
- PRD Foundation
- Thomas A. and Lucille B. Horne Foundation
- Wheeler Foundation

$3,000—$5,000

- Bertin Family Foundation
- Crowther Charitable Foundation
- Dr. Ezekiel R. and Edna Watts Dumke Foundation
- Flamm Family Foundation
- Herbert I. and Elsa B. Michael Foundation
- King Family Foundation
- Lawrence T. & Janet T. Dee Foundation
- Skolnick Foundation
- Spencer F. and Cleone P. Eccles Family Foundation
- The Pi Foundation, Inc.

$5,000 to $15,000

- Harris H. and Amanda P. Simmons Foundation
- Henry W. & Leslie M. Eskuche Foundation
- John Ernest and Ruth Eleanor Bamberger Memorial Foundation
- Key Foundation
- R. Harold Burton Foundation
- Rocky Mountain Power Foundation
- The Cultural Vision Fund
- Wells Fargo Foundation

$15,000—$50,000

- Butler Family Fund
- C Scott & Dorothy E Watkins Charitable Foundation
- D. Forrest and Gerda M. Greene Foundation
- Daniels Fund
- Legacy Global Foundation, Inc.
- Marriner S. Eccles Foundation
- Richard K. & Shirley S. Hemingway Foundation
- Simmons Family Foundation
- Steiner Foundation, Inc.
- Stephen G. and Susan E. Denkers Family Foundation
- Utah Families Foundation
- Wells Fargo Foundation
- Willard L. Eccles Charitable Foundation

$50,000+

- George S. & Dolores Doré Eccles Foundation
- O.C. Tanner Company
- The Church of Jesus Christ of Latter-Day Saints Foundation

**Individuals**

$500—$750

- Rebecca Raybould and Aksel Peterson
- Susan Alder
- Robert and Naomi Allen
- James and Carol Anderson
- Mary Ann Wright and Paul Anderson
- Thomas Anderson
- Dirk Anjewierden, IV
- Becky Apgood
- Theodore and Lois Arnow
- Pamela J. Atkinson
- Tarryle and Lori Bagley
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- Jay K. Francis
- Roy Gandolfi
- Jennie Garner
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- Steven and Charlene Greene
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- Michael L. Johnston
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- Andrew and Lauren Keller
- Ross and Nancy Kendel
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- Brenda Koga
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- Thea and Michael Lahey
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- Timothy Lewis
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- Andy Lindquist
- Bryan Liston
- Janice Littlefield
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- Don R. Mabey
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- John T. McDonough
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- Mark McKayand Christine Beck-McKay
- Cristal Memmott
- Paul and Bonnie Mifsud
- Robert Millsap
- Anne D. Moore
- Chad Moore
- John Morrison
- Kent and Barbara Murdock
- Donald R. Nielsen
- Bill Nighswonger
- Mike Oblad
- Sheila K. O’Driscoll
- Bim and Cyndy Oliver
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- Rochelle Onell
- Ann W. Orton
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- Robert and Catherine B. Pedersen
- L. Kay Percival
- Ludvik Peric-Golla
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- Robert A. Peterson
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- Daniel and Stacie Quist
- Rob Radcliffe
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- Ian Robertson
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- Karen L. Robinson
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- Timothy Shea and Peri Schwartz-Shea
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- Melissa Stamp
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- J. Michael Steele
- Thell Stewart
- Sam Stoneman
- Stephen D. Swindle
- Margaret and Robert Taylor
- Erik Terry
- Anne Thackeray
- Grant W. Thatcher
- Kandy Thomas
- Kyle and Nicole Van Peursen
- Anne Vincenti-Lambert
- Andrew and Kathleen Wallman
- Sally T. Ware
- Elaine B. Weis
- Gina Dalton and Loren Weiss
- Joel and Janie Wells
- Andrew and Chalise R. Westenskow
- Cherilyn White
- Philip and Pamela Wickstrand
- Matthew Wilkes
- Robert and Mariolu Wilson
- Harold P. Woodruff
- Kimberly A. Yanni
- David and Chrystal Zidon
- Renee Zollinger
- Pauline and Michael Zvonkovic

$750—$1,000

- Guy Adams and Connie Spencer-Adams
- Brent Allenbach
- Christine Alfred
- Robert Anderson
- Leonard Araw
- Reed Bailey
- Stephen and Marcy Barlow
- Mitchell T. Bassett
- Bastian Family
- Liz Beck
- Teresa Beck
- Scott Beck
Special Thanks:
The Road Home would like to thank those who donated their time and efforts for our annual report.

Jacqueline Jensen— liaison for The Road Home
David Stoker—photography
Phil Hunter—design and production
Ann Ford—writing and editing

VOLUNTEERS

50+ Volunteer Hours
Lauren Beatty
Paul Clayton
Patty Eagler
Tim Foley
Alicia Gleed
Jordan Henderson
Taylor Horn
Heather Keele
Rebekah Peterson
Karen Schroyer
Melissa Seipp
Rebekah Snyder

50+ Volunteer Hours
Lauren Beatty
Paul Clayton
Patty Eagler
Tim Foley
Alicia Gleed
Jordan Henderson
Taylor Horn
Heather Keele
Rebekah Peterson
Karen Schroyer
Melissa Seipp
Rebekah Snyder