



Support and
Shelter for
Overcoming
Homelessness

MVP SLCO Supportive Housing Case Management Support AmeriCorps | 2020-2021

Position Title	Supportive Housing Case Management Support AmeriCorps
Reports to	Supportive Housing Services Supervisor
Position Status	Full Time, 1,700 hours of service/ 35- 40 hours week Part Time, 900 hours of service/minimum of 20 hours per week
Living Allowance	\$700 Bi-weekly Living Stipend + Monthly Healthcare reimbursement if eligible; Education Award at successful completion of contract of \$6,195 based on full-time hours of service.
Contract Term	January 1, 2021 – December 30, 2021
Shift	M-F : 9 a.m. to 5 p.m.

Position Summary

The Road Home Case Management Team seeks an energetic, and dedicated AmeriCorps member to assist formerly chronically homeless individuals and families to maintain their housing throughout Salt Lake County, thereby avoiding a return to homelessness. This position will support our dynamic and diverse, Housing Case Management Team by assisting tenants with housing stability and placement; assist tenants in accessing community resources, complete annual recertifications, monthly rent checks, negotiate on tenants' behalf with local property managers, manage vital documents database, coordinate inspections with follow up and develop a housekeeping assessment/curriculum. This team member will also be encouraged to take part in staff meetings, clinical case staffing and trainings.

Option for Service:

Full Time, 1700 Hours Minimum. Start date: January 1, 2021. A minimum of 35 service hours per week, ending service on December 30, 2021.

Full time AmeriCorps Members are provided a modest financial compensation in the form of cost-of-living allowances; referred to as a "living stipend" up to \$18,250; Proof of Healthcare reimbursement up to \$100 per month if eligible and participation, paid Student Loan Deferment, Public Service Loan Forgiveness, Child Care Assistance if needed, and the AmeriCorps Education Award. After successfully completing their term of service, full time members may receive the Education Award of up to \$6,195. The Education Award can pay for additional college, graduate school courses, or it can pay off existing qualifying federal student loans.

Full-time members are required to commit to a full year service agreement and complete a “minimum” of:

- 1,700 service hours
- Education Award \$6,195
- Stipend amount bi-weekly \$700.00

Part Time, 900 Hours Minimum. Start date: January 1, 2021. A minimum of 20 service hours per week, ending service on December 30, 2021.

Part time AmeriCorps Members are provided a modest financial compensation in the form of cost-of-living allowances; referred to as a “living stipend” up to \$18,250; Proof of Healthcare reimbursement up to \$100 per month if eligible and participation, paid Student Loan Deferment, Public Service Loan Forgiveness, and the AmeriCorps Education Award. After successfully completing their term of service, part time members may receive the Education Award of up to \$3,097.50. The Education Award can pay for additional college, graduate school courses, or it can pay off existing qualifying federal student loans.

Pull-time members are required to commit to a full year service agreement and complete a “minimum” of:

- 900 service hours
- Education Award \$3,097.50
- Stipend amount bi-weekly \$700.00

Minimum Requirements

1. Clear a full FBI Criminal Background Check.
2. Clear drug test.
3. High School Diploma or GED - College degree preferred.
4. A resident or legal citizen of the United States.
5. Valid Utah Driver’s License.
6. Positions require the candidates be 21 or over.
7. Ability to be insured by our agency and drive agency vehicles.
8. Ability to lift 25 lbs.

Knowledge of and/or Willingness to Learn

1. Computer literate (i.e., Outlook, Microsoft Word, PowerPoint, Excel).
2. Experience working and/or education in social services field a plus.
3. Issues impacting individuals who have been or are homeless.
4. Methods and techniques of effective case management and assessment skills.

5. Social service programs and community resources.

Skills

1. Ability to solve complex situations and diffuse explosive situations with professionalism, empathy, and from a Trauma Informed Care perspective.
2. Ability to approach problems pro-actively with a solution- based focus.
3. Ability to communicate effectively both verbally and in writing.
4. Ability to establish working relationships with residents, co-workers, and other professionals.
5. Ability to work independently as well as collaboratively.
6. Basic understanding of Trauma Informed Care and Housing First philosophies and a willingness to incorporate them into your work on a daily basis.
7. Ability to provide constructive feedback to clients.
8. Ability to maintain client confidentiality.
9. Ability to display cultural competency, appreciation, compassion and understanding of the needs of clients.

Instructions to Apply

Committed applicants please apply directly on the AmeriCorps website at [https://recruiting.adp.com/srccar/public/RTI.home?c=1210501&d=External&r=5000466168306& from Publish=true#/](https://recruiting.adp.com/srccar/public/RTI.home?c=1210501&d=External&r=5000466168306&fromPublish=true#/)

The Road Home is an Equal Opportunity Employer. The Road Home considers all applicants on the basis of merit without regard to race, sex, color, national origin, religion, sexual orientation, age, marital status, veteran status or disability.